

## COMPANY PROFILE

<b>Managing Director:</b>	Peter Bennett
<b>Operations Manager:</b>	Chris Lucassi
<b>Workshop Manager:</b>	Gavin Bennett
<b>Health &amp; Safety/Office Admin:</b>	Melissa Lovell
<b>Secretary/Office Admin:</b>	Barbara Workman
<b>National Express Controller:</b>	Chris Bishop



*(L to R: Chris Lucassi, Peter Bennett, Gavin Bennett, Melissa Lovell, Barbara Workman, Chris Bishop)*

Bennetts Coaches is a family run company, established since 1962.

We believe that when hiring a coach, the person responsible for making the decision should consider the safety aspects of coach hire and not just the lowest price offered. Our experienced administration and operations team are always available to assist with any aspect of coach travel.

**Fleet:** We have a fleet of approximately 30 coaches with a seating capacity between 32 and 53 seats. Standard, Executive and wheelchair accessible vehicles are available to hire, which are all fitted with either 2 or 3 point seat belts. The average age of our vehicles is under 5 years. All vehicles are fitted with Traffilog tracking equipment which provides accurate real time location and information on drivers' driving skill levels, such as braking, cornering and acceleration forces, recording and providing feedback to enable improvements where necessary. Reports are generated on a regular basis and feedback given to each driver.

**Employees:** Bennetts Coaches employ 50 full-time drivers and 3 part time drivers, all of whom are DBS checked. We also employ a dedicated team of 5 administrative staff. Our smart and friendly drivers are experienced in driving in the UK and abroad. Random drug and alcohol checks are regularly carried out by the company using Home Office approved equipment.

**Health & Safety Policy:** A copy of our Health & Safety Policy is available upon request.

**Insurances:** Roadside assistance is provided by Mercedes in the UK and Europe. We have a network of operators both in the UK and Europe that we can call upon in an emergency. We also have our own dedicated recovery vehicle on site.

**Training:** Our drivers are trained in on-going CPC modules including Customer Care, Drivers' Hours Records, Fuel Efficient Driving and Emergency Procedures. Many drivers are also trained in First aid.

**Maintenance:** The extensive purpose built workshop is managed by Gavin Bennett, son of Managing Director, Peter Bennett. Maintenance is carried out in house by a team of skilled fitters. Vehicles are safety inspected at least every 6 weeks in accordance with VOSA recommendations.

**Operator's Licence:** The Licence holders at Bennetts Coaches are Peter Bennett, Managing Director and Chris Lucassi, Operations Manager. Chris holds the OCR Level 3 Certificate of Professional Competence in International Transport.

**VOSA Rating:** Our VOSA Operator Compliance Risk Score is **Green** i.e. we are considered a low risk company.

**Membership:** Bennetts Coaches is a member of BUSK's Simply Safe and Benchmark Schemes (having achieved a six star rating), showing our commitment towards safety. We are also a member of the Confederation of Passenger Transport.

**Finance:** Profits are re-invested into the business to maintain safety standards.